

FAQs: Introduction to IMM Webinar

✓ What is the date and time of the webinar?

There are **Introduction to IMM Webinars** taking place every month ([click here if you have not already registered](#)). Each one covers the same content, so plenty of opportunities to attend the webinar. It is an optional 90-minute webinar that accompanies the Introduction to IMM eLearning course.

✓ How do I access the webinar?

Once you have logged in and registered, you will receive a personal link to jump into the webinar, directly from Zoom (the software we are using to run the webinar) along with instructions on how to access the webinar. If you have not received this, please email Kelly Crawshaw at kellyc@impactinfocus.com.

✓ Who will be running the webinar?

The webinar will be run by Dr Damian Hatton, the Founder and Managing Director of inFocus. Damian has 14 years experience designing, project managing and delivering numerous complex, multi-year 'IMM and research initiatives across over 30 countries. He is a qualified medical doctor with a Bachelor of Medicine (MBChB) from University of Manchester and was also the founder and former CEO for 10 years of [Street League](#), a charity with a mission to bring an end to structural youth unemployment in the UK.



✓ How long will the webinar last?

The webinar will last 90 minutes, including a Q&A session, although we always try to stay on longer if there are more questions to answer!

✓ What topics will the webinar cover?

The webinar accompanies the **Introduction to IMM** eLearning course will cover the following topics:

- An overview of the overall IMM eLearning training and the Introduction, Foundation and Builder courses
- A group exercise to look at the IMM challenges faced by attendees
- A recap on the topics from the Introduction to IMM eLearning course
- An group exercise to look at the benefits of IMM
- A Q&A session

✓ Do I need to read or prepare anything in advance?

We would recommend going through the Introduction to IMM eLearning content before joining the webinar (accessed via <https://impactinfocus.com/courses/introduction-to-imm/> – please email Kelly at kellyc@impactinfocus.com if you have not received log-in details) however as the webinar includes a general introduction to the course, there is no problem to attend the webinar first if you would prefer.

✓ Is the webinar a video conference or will it just be using audio?

To help with internet connections, it will just be Damian (running the webinar) that will be using a video while attendees will just be asked to join with audio. However, you do not need to join in on the audio if you don't want to, you can just type in your messages.

✓ Will a recording of the webinar be available afterwards?

There will be a recording available early in the week following the webinar and this will be added to the webinar registration page, where there is a button called 'View Recording' (we realise some of you won't be able to make it onto the webinar live, so this is a good way to listen back)

✓ How can I get technical support before or during the webinar?

We will do our best to support you if you experience technical difficulties during the webinar, however, we may not be able to help everyone. If you do face difficulties please email Kelly at kellyc@impactinfocus.com.

✓ What level of internet access do I need to join the webinar?

You will need a reliable internet connection to join in the call, and speakers/headphones/head-sets if you plan to join in on the audio.

✓ What language will the webinar be conducted in?

The webinar will be in English and unfortunately we won't be able to support with translations of the webinar or presentation – we understand that there are different levels of spoken and written English for participants on inFocus training courses and we will do our best to speak slowly and clearly (and please let us know if we don't!).